



QUALITY POLICY STATEMENT

MATONG ENERGY LTD is a foremost provider of asset integrity, engineering services and maintenance services with high volumes of clients in the oil & gas, power, and the manufacturing sectors and therefore Top Management is committed to delivering exceptional asset integrity and maintenance services to our clients across various industries. This Quality Management Policy outlines our dedication to maintaining the highest standards of quality, safety, and reliability in all aspects of our operations by:

- 1. Customer Focus:** We are committed to understanding and meeting our clients' needs and expectations. We will communicate openly and transparently with clients to understand their specific requirements; deliver services that align with client goals, budget, and timelines and regularly seek client feedback to identify areas for improvement and address any concerns promptly.
- 2. Process Excellence:** We are committed to continuously enhancing our processes for optimal efficiency and effectiveness. We will implement standardized procedures for asset inspections, maintenance, and monitoring.
- 3. Employee Empowerment and Training:** Our employees are our most valuable assets. We are committed to providing comprehensive training and development programs to enhance Staff technical skills and industry knowledge; encourage a strong sense of ownership, accountability, and teamwork among employees and maintain a safe working environment through proper training and adherence to safety protocols.
- 4. Compliance and Sustainability:** We are committed to upholding legal, regulatory, and statutory requirements as well as promoting environmental sustainability. We will adhere to all relevant industry regulations, standards, and legal requirements; minimize our environmental impact through responsible waste management and implement proactive measures to prevent and mitigate health, safety, and environmental risks.
- 5. Continuous Improvement:** We embrace a culture of continuous improvement and learning. We will regularly review and assess our processes, seeking opportunities for improvement, analyzing performance metrics and client feedback to identify areas for enhancement and implement corrective and preventive actions to address non-conformities and prevent recurrence.
- 6. Communication and Transparency:** We will foster clear and transparent communication channels among employees, clients, and stakeholders; keep clients informed about project progress, challenges, and any potential impacts on timelines or budgets.

MATONG ENERGY LTD leadership is dedicated to upholding this Quality Management Policy and supporting its implementation at all levels of the organization. We are dedicated to maintaining the highest quality standards in our asset integrity and maintenance services. This policy is the foundation upon which we build our reputation for excellence, reliability, and professionalism.

ELISHA NKANKPO NKANKPO
FOUNDER